Mississauga Halton LHIN Model of Hospice Palliative Care

Patient Needs

- Tertiary Level of Care: Requires medical/surgical interventions.
- Secondary Level of Care: Complex disease management; co-morbidities; complex physical, psychological, social, and/or spiritual needs; repeat exacerbations.
- Primary Level of Care: Disease management; physical symptoms; developmental needs; psychological needs; social needs; spiritual needs; declining functional status; informational/educational needs; discuss prognosis/goals of care/life closure; legal/financial issues.

Informal Caregiver Needs

- Not applicable (care at this level is defined by patient needs).

Team Roles (based on scope of practice)

- Tertiary specialists

Types of Providers

- Specialized, complex medical management
- Management of more complex or refractory problems
- Involvement may be: Consultation, Collaborative care, Direct care

Settings of Care

- Acute care hospital
- Specialized palliative care physicians and nurses
- Other providers included under primary level with skills and scope to address complex needs of patient/caregiver

Patient movement between levels is based on needs. This movement will be facilitated by designated care coordinators and clear referral criteria and processes.

References:
1. Canadian Hospice Palliative Care Association. A Model to Guide Hospice Palliative Care, 2002
2. Palliative Care Australia. A Guide to Palliative Care Service Development, 2005
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4. Stajduhar, K., Cohen, S. What family caregivers of people at the end of life need and what is helpful, 2015

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